

# CHEMBOND®

## 3-YEAR LIMITED WARRANTY

# Tile & Stone Installation Products & Grout

**LIMITED WARRANTY:** Subject to the conditions and limitations stated in this document, MAPEI® warrants that the **products listed below** will be free from manufacturing defects for **three (3) years**, starting from the date of purchase, when installed and maintained in accordance with MAPEI's written instructions, printed literature and industry standards. For purposes of this limited warranty, "MAPEI" herein means "MAPEI Corporation" in the USA or "MAPEI Inc." in Canada.

Should the **products listed below** prove defective when utilized as described above, during the term of this limited warranty, and MAPEI, in its sole discretion, determines that it will make a payment under this limited warranty, the payment will be only for the reasonable cost of materials and reasonable labor required for the removal and replacement of the portion of installation that involves the defective product. Purchaser or user expressly agrees that this payment shall be the sole and exclusive remedy for any breach of this warranty, and all other damages, including, but not limited to, consequential damages and attorney fees, are not recoverable against MAPEI. MAPEI reserves the right to inspect the installation and/or obtain samples of any installed MAPEI product, if MAPEI deems it necessary, with said inspection and sampling to take place prior to any payment under this limited warranty.

MAPEI is not responsible for any of the following, which include by way of illustration but are not limited to, structural failure, acts of God, acts of war, workmanship not in accordance with MAPEI's written instructions and standard industry practice and procedures, damages that the user was capable of preventing, or losses due to delays or any other consequential damages. Any company can perform necessary compatibility testing of installation materials; however, we recommend that you contact MAPEI's Technical Services Department to determine if the installation materials are compatible for use. Improper compatibility testing or installing incompatible materials voids this warranty.

This limited warranty is given in lieu of all other express warranties. Any implied warranties arising by operation of law are limited to the replacement period stated within this limited warranty, and there are no other warranties, including, but not limited to, the implied warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, which extend beyond the description of this limited warranty, and any implied warranties cannot be modified by any course of dealing between the parties or course of performance or usage of trade. If you wish to make a claim under this limited warranty, please notify MAPEI within fifteen (15) days of the discovery of the alleged manufacturing defect. At MAPEI's option, you may be required to provide proof of purchase, use of MAPEI materials and payment in full prior to date of claim as a condition of this limited warranty. This limited warranty is nontransferable.

This limited warranty affects all described products purchased on or after **September 1, 2004** and supersedes all previous warranties.

Product Name	Product #
<i>Chemlastic™</i> (when mixed with <i>FloorBond 8400</i> )	7400
<i>MagniFlex™ Ultimate</i>	8830
<i>ContactMax™</i>	8840
<i>SupremeFlex™</i>	8850
<i>MagniFlex™ QS</i>	8860
<i>ColorTech E™</i>	9931

To file a claim, provide a copy of this form and your invoice, and address your claim to:

MAPEI Inc.  
Technical Services  
2900 Francis-Hughes Avenue  
Laval, Quebec H7L 3J5

CONTACT US / CONTACTEZ NOUS  
Chembond®  
MAPEI® Inc.  
2130 Williams Parkway  
Brampton, Ontario L6S 5X7  
www.chembond.com

OTHER LOCATIONS /  
AUTRES EMPLACEMENTS  
Laval (QC)  
Delta (BC)

CUSTOMER SERVICE /  
SERVICE À LA CLIENTÈLE  
Phone / Téléphone : 1-888-243-6263  
Fax : (905) 799-2436  
E-mail/Courriel :  
customer@chembond.com

TECHNICAL QUESTIONS /  
QUESTIONS TECHNIQUES  
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technical@chembond.com